

CALDWELL TANKS, INC.

PRODUCT AND QUALITY SURVEY

Caldwell Tanks, Inc. Project Manager: Mr. Travis Mahan

Job #E-6928

Martinsburg, IN.

Foreman: Mike Kline

| PLEASE RESPOND TO EACH OF THE FOLLOWING BY CHECKING THE APPROPRIATE BOXES AT RIGHT. | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED |
|---|----------------|-----------|---------|--------------|-------------------|
| 1. Product Quality and Reliability | ✓ | | | | |
| 2. Safety | ✓ | | | | |
| 3. Knowledge of Product | ✓ | | | | |
| 4. Professionalism and Attitude | ✓ | | | | |
| 5. Ability to Solve Problems | | ✓ | | | |
| 6. Response to Telephone Inquiries | ✓ | | | | |
| 7. Meeting Schedule (Drawings) | ✓ | | | | |
| 8. Meeting Schedule (Tank Construction) | | ✓ | | | |
| 9. Subcontractors (Foundation) | ✓ | | | | |
| 10. Subcontractors (Paint) | | ✓ | | | |
| 11. Subcontractors (Other) | | ✓ | | | |
| 12. Subcontractors (Other) | | ✓ | | | |

13 Other Comments (Please feel free to make any comments or suggestions which may improve the quality of services we provide to you.)

*Travis was very good to work with on this project.
Try to retain quality personnel*

14. If you were president of our company, how would you go about holding on to good customers like yourself?

OPTIONAL --

NAME: Daryl Naville
 COMPANY: Borden Tri-County Water
 TELEPHONE: (812) 967-2226

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