

CALDWELL TANKS, INC.

PRODUCT AND QUALITY SURVEY

Caldwell Tanks, Inc. Project Manager: Mr. Steve Oliver

Job #E-6770

Marcellus, NY

Foreman: Jeff England

PLEASE RESPOND TO EACH OF THE FOLLOWING BY CHECKING THE APPROPRIATE BOXES AT RIGHT.	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED
1. Product Quality and Reliability		X			
2. Safety	X				
3. Knowledge of Product	X				
4. Professionalism and Attitude	X				
5. Ability to Solve Problems		X			
6. Response to Telephone Inquiries					
7. Meeting Schedule (Drawings)		X			
8. Meeting Schedule (Tank Construction)		X			
9. Subcontractors (Foundation)	X				
10. Subcontractors (Paint)	X				
11. Subcontractors (Other)					
12. Subcontractors (Other)					

13 Other Comments (Please feel free to make any comments or suggestions which may improve the quality of services we provide to you.)

14. If you were president of our company, how would you go about holding on to good customers like yourself?

OPTIONAL --

NAME: DANIEL ROSS

COMPANY: TOWN OF MARCELLUS

TELEPHONE: (315)-673-3269

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