

CALDWELL TANKS, INC.

PRODUCT AND QUALITY SURVEY

RECEIVED APR 21 2010

Caldwell Tanks, Inc. Project Manager: Ms. Jenny Ferguson

Job #E-6310

Franklin, OH.

Foreman: Mitchell Smothers

| PLEASE RESPOND TO EACH OF THE FOLLOWING BY CHECKING THE APPROPRIATE BOXES AT RIGHT. | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED |
|---|----------------|-----------|---------|--------------|-------------------|
| 1. Product Quality and Reliability | | ✓ | | | |
| 2. Safety | | ✓ | | | |
| 3. Knowledge of Product | | ✓ | | | |
| 4. Professionalism and Attitude | | ✓ | | | |
| 5. Ability to Solve Problems | | ✓ | | | |
| 6. Response to Telephone Inquiries | | ✓ | | | |
| 7. Meeting Schedule (Drawings) | | ✓ | | | |
| 8. Meeting Schedule (Tank Construction) | | | ✓ | | |
| 9. Subcontractors (Foundation) | | ✓ | | | |
| 10. Subcontractors (Paint) | | | | | |
| 11. Subcontractors (Other) | | | | | |
| 12. Subcontractors (Other) | | | | | |

13 Other Comments (Please feel free to make any comments or suggestions which may improve the quality of services we provide to you.)

14. If you were president of our company, how would you go about holding on to good customers like yourself?

OPTIONAL --

NAME: Sonny Lewis

COMPANY: City of Franklin

TELEPHONE: (937) - 746-5001

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