

**CALDWELL TANKS, INC.**

**PRODUCT AND QUALITY SURVEY**

*Caldwell Tanks, Inc. Project Manager: Mr. Mat Daoust*

**Job #E-5988**

**Sussex Co., DE.**

**Foreman: David Richerson**

| PLEASE RESPOND TO EACH OF THE FOLLOWING BY CHECKING THE APPROPRIATE BOXES AT RIGHT | VERY SATISFIED | SATISFIED | NEUTRAL | DISSATISFIED | VERY DISSATISFIED |
|--|----------------|-----------|---------|--------------|-------------------|
| 1. Product Quality and Reliability   |                | /         |         |              |                   |
| 2. Safety  |                | ✓         |         |              |                   |
| 3. Knowledge of Product  |                | ✓         |         |              |                   |
| 4. Professionalism and Attitude  |                | ✓         |         |              |                   |
| 5. Ability to Solve Problems   |                | ✓         |         |              |                   |
| 6. Response to Telephone Inquiries   |                |           | /       |              |                   |
| 7. Meeting Schedule (Drawings)   |                | ✓         |         |              |                   |
| 8. Meeting Schedule (Tank Construction)  |                |           | ✓       |              |                   |
| 9. Subcontractors (Foundation)   |                | ✓         |         |              |                   |
| 10. Subcontractors (Paint)   |                | ✓         |         |              |                   |
| 11. Subcontractors (Other)   |                | ✓         |         |              |                   |
| 12. Subcontractors (Other)   |                |           |         |              |                   |

13 Other Comments (Please feel free to make any comments or suggestions which may improve the quality of services we provide to you.)

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14. If you were president of our company, how would you go about holding on to good customers like yourself?

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OPTIONAL --

NAME: DAN LEMIEUX  
 COMPANY: TIDEWATER UTILITIES, INC  
 TELEPHONE: (302)-674-7500

RECEIVED  
 FEB 08 2008  
 CALDWELL